

Dimethicone 10% cream pump bottles



Some pumps are faulty

Jaychem has advised that a small number of the pump mechanisms on this product are faulty.

If this happens, you will need to remove the pump to access the cream. The cream remains safe to use and is of the same quality as usual.

More information

You can learn more about this on our website. Use the web address or scan the QR code with your phone.

www.pharmac.govt.nz/pumps



New pump available

If your cream has a faulty pump, Jaychem will send you a replacement pump. You can:

- email hannah@jaychem.co.nz
- call 09 274 6647

We're sorry for any inconvenience

We work hard to stop issues like this affecting people, but unfortunately we have been unable to avoid this one.

No data? No problem!

- Go to www.zero.govt.nz
- Select Healthify or Pharmac
- Browse the site without using any mobile data.