

Valaciclovir (Vaclovir) supply issue



You will be getting a new brand temporarily

What's happening?

Vaclovir (valaciclovir) 500 mg and 1000 mg tablets are low in stock. Pharmac and the supplier have organised an alternative funded brand of valaciclovir for use while this supply issue is resolved.

Back in stock: late July

Your medicine should arrive in New Zealand in late July. It may take another one to two weeks before it arrives at your pharmacy.

This product has not been reviewed by Medsafe

Your new brand is called "Valciclovir Viatrix". It contains the same active ingredient, in the same amount. While this medicine has not been approved by Medsafe, it has been approved for use in other countries.

You may notice:

- Different packaging
 - Different tablet appearance
 - A different brand name on the pack
- These differences do not affect how the medicine works.

We're sorry for the disruption

We work hard to stop supply issues affecting people, but unfortunately, we have been unable to avoid this one.

Valaciclovir Viatrix packaging



Not shown to scale

Informed consent

Your prescriber and pharmacist have extra steps they must follow because this medicine isn't approved, including talking to you about what this means and getting your informed consent.

You can find more information about unapproved medicines at:
www.healthify.nz/unapproved-medicines

Learn more

You can find more information about this supply issue on our website:
www.pharmac.govt.nz/valaciclovir